

About the Speakers

Workshop

Juliann Olsen, CHUC
HUC Supervisor
Primary Children's Medical Center
Salt Lake City, Utah
NAHUC President

Nadine Stratford, CHUC
Scheduling/Timekeeping Coordinator
Dixie Regional Medical Center
St. George, Utah
NAHUC Communication Director

Patricia N. Rice, BA, CHUC
Association Management
Rockford, Illinois

Linda Winslow, BS, CHUC
Staff Development Coordinator
Marquette General Health System
Marquette, Michigan
NAHUC Education Board Director

Certification Exam Review Class

Sandy Ayres, BBA, CHUC
HUC Supervisor
Luther Midelfort Hospital
Eau Claire, Wisconsin
NAHUC Secretary/Treasurer

Linda Winslow, BS, CHUC
Staff Development Coordinator
Marquette General Health System
Marquette, Michigan
NAHUC Education Board Director



*Promoting health unit coordinating as a profession
through certification and education*

National Association of Health Unit Coordinators (NAHUC)
1947 Madron Road
Rockford, Illinois 61107-1716

The National Association of Health Unit Coordinators, Inc. (NAHUC) presents, “A Bright New Day for Health Unit Coordinator Skills”



For health unit coordinators and other
interested health care workers

Workshop
Friday March 2, 2012
1:00 to 5:00 pm

Auditorium
Winter Haven Hospital
200 Avenue F NE
Winter Haven FL 33881

**NAHUC Certification Exam
Review Class**

Saturday, March 3, 2012
9:00 am to 1:00 pm

Room 431
Orlando Tech
301 W Amelia St
Orlando FL 32801

“A Bright New Day for Health Unit Coordinator Skills”



Health Unit Coordinators are important members of the health care team and play an important role in the management of any patient care unit or department. This program is designed to increase knowledge and professional development.

Objectives

Winter Haven Hospital Workshop:

- Identify that every person is different and has different personality traits and styles.
- Identify ways to work and interact with different personalities in a health care setting.
- Define critical thinking in your position of health unit coordinator.
- Give two examples of critical thinking in today's healthcare environment.
- Describe how technology has changed the way we communicate and compare and contrast etiquette for the various communication methods.
- Discuss the NAHUC Standards of Practice and how to apply them both individually and in the workplace.
- Discuss how to look for and create opportunities for professional growth.

Orlando Tech Certification Review Class:

- Describe the process for NAHUC certification/recertification.
- List three test taking strategies that can be used to prepare for testing.
- Demonstrate test taking skills.

For more information, contact:

NAHUC Office
Phone: 815-633-4351 or 888-22-NAHUC
Fax: 815-633-4438
Email: office @nahuc.org

Agendas

Winter Haven Workshop March 2, 2012

12:15 pm	Registration
1:00 pm	How to Work Well with Others Juliann Olsen, CHUC
1:55 pm	Critical Thinking Linda Winslow, CHUC
3:10 pm	RUUP4IT? Communicating in a High-Tech World Patricia Rice, CHUC
3:55 pm	21st Century H.U.C. Connecting the Dots Nadine Stratford, CHUC
4:50 pm	Questions and Evals
CREDIT:	3.7 NAHUC Contact hours

Orlando Certification Review March 3, 2012

8:15 am	Registration
9:00 am- 1:00 pm	Certification Exam Review Class Sandy Ayres, CHUC and Linda Winslow, CHUC
CREDIT:	3.7 NAHUC Contact hours

All faxed/mailed registrations must be postmarked on or before February 17, 2012.

All others may register in person on-site at the time indicated in agenda

Refund requests received after February 20, 2012 will NOT be honored.

“A Bright New Day” Presented by NAHUC

Name: _____

Address: _____

City, State, Zip _____

Daytime Phone: (____)-_____

E-mail: _____

Employer: _____

NAHUC membership # / exp. date: _____

FEES

Workshop in Winter Haven

- \$30 Non-member
- \$20 Student or NAHUC Member
- \$5 Winter Haven Hospital Employee

Certification Review Class in Orlando

- \$30 Non-member
- \$20 Student or NAHUC Member

Both Winter Haven Workshop & Orlando Class

- \$60 Non-member
- \$40 Student or NAHUC Member

METHOD OF PAYMENT

Payable to: **NAHUC**

- Check
- Money Order
- Visa/Master Card
Card # _____ Exp. _____

Signature authorizing payment: _____

Submit completed registration form and fee to:
NAHUC
1947 Madron Road
Rockford, Illinois 61107-1716
Fax: 815-633-4438
Email: office@nahuc.org
**Must be postmarked by February 17
or register in person day of workshop.**